

Mitel Q1 2017 Earnings Call Presentation

May 4, 2017



Safe Harbor Statement

Forward Looking Statements

Some of the statements in this communication are forward-looking statements (or forward-looking information) within the meaning of applicable U.S. and Canadian securities laws. These include statements using the words believe, target, outlook, may, will, should, could, estimate, continue, expect, intend, plan, predict, potential, project and anticipate, and similar statements which do not describe the present or provide information about the past. There is no guarantee that the expected events or expected results will actually occur. Such statements reflect the current views of management of Mitel and are subject to a number of risks and uncertainties. These statements are based on many assumptions and factors, including general economic and market conditions, industry conditions, operational and other factors. Any changes in these assumptions or other factors could cause actual results to differ materially from current expectations. All forward-looking statements attributable to Mitel, or persons acting on its behalf, are expressly qualified in their entirety by the cautionary statements set forth in this paragraph. Undue reliance should not be placed on such statements. In addition, material risks that could cause actual results to differ from forward-looking statements include: the inherent uncertainty associated with financial or other projections; the ability to recognize the anticipated benefits from the divestment of Mitel's mobile division; risks associated with the non-cash consideration received by Mitel in connection with the divestment of the Mobile division; the impact to Mitel's business that could result from the announcement of the divestment of the Mobile division; the anticipated size of the markets and continued demand for Mittel products and services; access to available financing on a timely basis and on reasonable terms; Mitel's ability to achieve or sustain profitability in the future; fluctuations in quarterly and annual revenues and operating results; fluctuations in foreign exchange ra



Non-GAAP Financial Measurements

In an effort to provide investors with additional information regarding the company's results as determined by generally accepted accounting principles (GAAP), the company also discusses, in its earnings press release and earnings presentation materials, the following non-GAAP information which management believes provides useful information to investors. Mittel provides a reconciliation between GAAP and non-GAAP financial information in our quarterly results announcements and in the supplemental slides used in conjunction with the company's quarterly call. This information is available on our website at www.mitel.com under the "Investor Relations" section http://investor.mitel.com/events.cfm. In addition, see the reconciliations located in the tables at the end of this presentation.

Non-GAAP Financial Measures

This presentation includes references to non-GAAP financial measures including Adjusted EBITDA, EBITDA, non-GAAP net income, and non-GAAP EPS (earnings per share). Non-GAAP financial measures do not have any standardized meaning and are therefore unlikely to be comparable to similar measures presented by other companies. We use these non-GAAP financial measures to assist management and investors in understanding our past financial performance and prospects for the future, including changes in our operating results, trends and marketplace performance, exclusive of unusual events or factors which do not directly affect what we consider to be our core operating performance. Non-GAAP measures are among the primary indicators management uses as a basis for our planning and forecasting of future periods. Investors are cautioned that non-GAAP financial measures should not be relied upon as a substitute for financial measures prepared in accordance with generally accepted accounting principles. Please see the reconciliation of non-GAAP financial measures to the most directly comparable U.S. GAAP measure attached to our quarterly results announcement and the reconciliation located in the tables at the end of this presentation.

See "Constant Currency Estimates" below, which are Non-GAAP measures.

Constant Currency Estimates

Management refers to growth rates at constant currency or adjusting for currency so that certain financial results can be viewed without the impact of fluctuations in foreign currency exchange rates, thereby facilitating period-to-period comparisons of the company's business performance. Financial results adjusted for currency are calculated by translating prior period activity in local currency using the current period currency conversion rate. This approach is used for countries where the functional currency is the local currency. Generally, when the US dollar either strengthens or weakens against other currencies, the growth at constant currency rates or adjusting for currency will be higher or lower than growth reported at actual exchange rates.

Annualized Exit Monthly Cloud Recurring Revenue

Annualized Exit Monthly Cloud Recurring Revenue is a leading indicator of our anticipated cloud recurring revenues. We believe that trends in revenue are important to understanding the overall health of our cloud business. Our Annualized Exit Monthly Cloud Recurring Revenue equals our Monthly Cloud Recurring Revenue equals the monthly value of all customer subscriptions in effect at the end of a given month. For example, our Monthly Recurring Subscriptions at March 31, 2017 were \$10.59 million. As such, our Annualized Exit Monthly Cloud Recurring Revenues at March 31, 2017 were \$127.1 million.



Q1 2017 Highlights

Financial

- Revenues of \$223M beat analyst consensus.
- GAAP Earnings per Share from Continuing Operations were (\$0.16).
- Non-GAAP Earnings per Share from Continuing Operations of \$0.09 exceeded analyst consensus.
- Gross margins of 53.4% were up 30 basis points year-over year (60 basis points in constant currency).
- Divestiture of Mobile business drove debt reduction of \$364 million.
- New debt facility brings greater liquidity, flexibility and reduced rates.
- Launched stock repurchase program for up to 7.8 million shares.

Business

- Recurring Cloud Seats increased 40% year-over-year to 588,000. Total Cloud Seats grew to 3.26 million seats, up 49% year-over-year.
- A new UK-based multinational 1500 seat cloud customer in the Pharmaceutical and Chemicals industry that had been considering an on-premise solution for their 6 sites to maintain local presence in the countries they serve. Mitel World Cloud enabled them to connect their country offices and workforce, offering them a centralized model with core services in 3 hubs -Germany, the US and the UK, all managed from one partner with full support from Mitel.
- A US-based services company that provides IT solutions, web development, and multichannel customer care solutions that integrate voice, email, live chat, and social monitoring, chose Mitel for a multi-media cloud contact center to support 800 agents.



Quarterly Income Statement Information – from continuing operations

(All amounts dollars in millions except for earnings per share)

	Q1 2017	YoY Historical Currency Fav / (Unfav)	YoY Constant Currency Fav / (Unfav)
Revenue	\$223.1	(4%)	(2%)
Gross Margin %	53.4%	30 bps	60 bps
Net Income (Loss)	(\$19.7)	(67%)	(53%)
EPS – Basic	(\$0.16)	(\$0.06)	(\$0.05)
Non-GAAP EPS	\$0.09	\$0.01	\$0.02
Adjusted EBITDA \$	\$21.0	(7%)	(3%)
Adjusted EBITDA %	9.4%	(30 bps)	(10 bps)



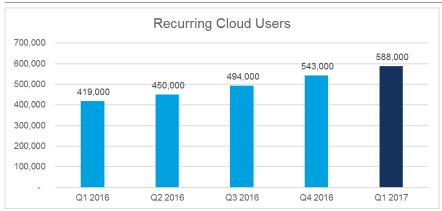
Revenue and Gross Margin

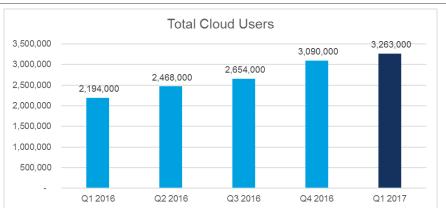
(All amounts dollars in millions)

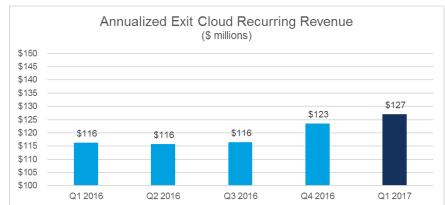
	Q1 2017	YoY Historical Currency Fav / (Unfav)	YoY Constant Currency Fav / (Unfav)
Product	\$132.7	(5%)	(2%)
Services	\$59.4	(9%)	(7%)
Cloud Recurring	\$31.0	10%	10%
Total Revenue	\$223.1	(4%)	(2%)
Product	55.2%	(290 bps)	(240 bps)
Services	50.8%	670 bps	680 bps
Cloud Recurring	50.6%	100 bps	100 bps
Total Gross Margin %	53.4%	30 bps	60 bps



Cloud Metrics

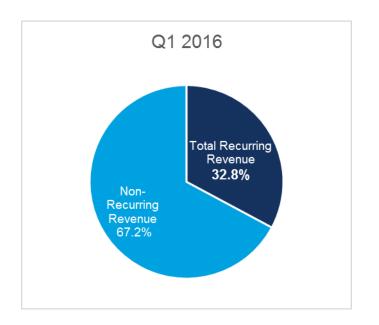


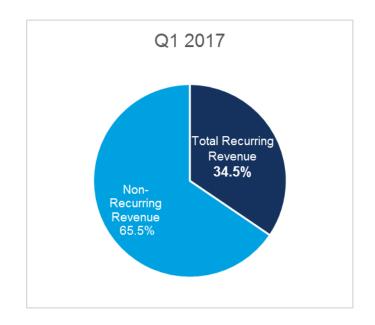






Growing Recurring Revenue Streams



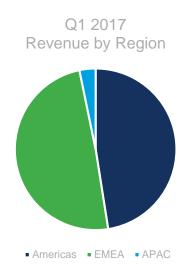


Total recurring revenue as a % of revenue up 170 basis points year-over-year



Revenue by Region (All amounts dollars in millions)

	Q1 2017	YoY Historical Currency Fav / (Unfav)	YoY Constant Currency Fav / (Unfav)
Americas	\$106.0	(8%)	(9%)
EMEA	\$109.9	(1%)	4%
APAC	\$7.2	11%	7%
Total Revenue	\$223.1	(4%)	(2%)





Select Balance Sheet Metrics

(All amounts dollars in millions)

	Mar 2017	Dec 2016
Cash and cash equivalents	\$56.5	\$97.3
Total Liquidity ⁽¹⁾	\$328.5	\$147.3
Accounts Receivable	\$173.0	\$186.3
Inventory	\$78.2	\$74.9

Debt Leverage	Actual Leverage Ratio	Permitted Leverage Ratio
Mar 2017	1.17	3.50





Employee Cost Reductions

	Headcount		E	Stimated In-	Year Impact	(1)
			Q2	Q3	Q4	2017
Headcount Reduction	~10%	\$30M	\$3M	\$6M	\$8M	\$17M
COGS		\$6M	\$0.5M	\$1M	\$1.5M	\$3M
OPEX		\$24M	\$2.5M	\$5M	\$6.5M	\$14M
Estimated one-time charge ⁽¹⁾			\$6M to \$8M	\$19M to \$27M		\$25M to \$35M

Powering connections

⁽¹⁾ Based on management's current estimated timing. The exact timing and amount of in-year savings, and related one-time P&L charges, will depend on country labor regulations and other local requirements

Q2 2017 Guidance

(All amounts dollars in millions)

Revenue	\$230M to \$255M
Gross Margin %	53.5% to 55.5%
Adjusted EBITDA %	10.0% to 15.0%
Non-GAAP Net Income	5.5% to 9.5%

Based on 126.5M Fully-diluted weighted average shares outstanding





Appendix



Historical and Constant Currency Measures – Continuing Operations

	Q1 2017	Q1 2016 historical currency	Q1 2016 constant currency	YoY historical curr	ency	YoY constant curr	ency
Product	132.7	139.2	136.1	(6.5)	-5%	(3.4)	-2%
Services	59.4	65.6	63.8	(6.2)	-9%	(4.4)	-7%
Cloud Recurring	31.0	28.2	28.2	2.8	10%	2.8	109
Total Revenue	223.1	233.0	228.1	(9.9)	-4%	(5.0)	-2%
Product	73.2	80.9	78.4	(7.7)	-10%	(5.2)	-7%
Services	30.2	28.9	28.1	1.3	4%	2.1	7%
Cloud Recurring	15.7	14.0	14.0	1.7	12%	1.7	129
Total Gross Margin \$	119.1	123.8	120.5	(4.7)	-4%	(1.4)	-19
Product	55.2%	58.1%	57.6%	-2.9%		-2.4%	
Services	50.8%	44.1%	44.0%	6.7%		6.8%	
Cloud Recurring	50.6%	49.6%	49.6%	1.0%		1.0%	
Total Gross Margin %	53.4%	53.1%	52.8%	0.3%		0.6%	
Total Gloss Margill 76	33.4%	55.176	32.6%	0.3%		0.0%	
Net Income (Loss)	(19.7)	(11.8)	(12.9)	(7.9)	-67%	(6.8)	-53
EPS - Basic	\$ (0.16)	\$ (0.10)	\$ (0.11)	\$ (0.06)	60%	\$ (0.05)	459
Adjusted EBITDA	21.0	22.7	21.6	(1.7)	-7%	(0.6)	-39
Adjusted EBITDA %	9.4%	9.7%	9.5%	-0.3%		-0.1%	
Non-GAAP Net Income	10.9	10.5	9.4	0.4	4%	1.5	16
Non-GAAP EPS	\$ 0.09	\$ 0.08	\$ 0.07	\$ 0.01	13%	\$ 0.02	29
Cloud Recurring	31.0	28.2	28.2	2.8	10%	2.8	109
Other Recurring	45.9	48.3	46.8	(2.4)	-5%	(0.9)	-2%
Total Recurring Revenue	76.9	76.5	75.0	0.4	1%	1.9	3%
% of Total Revenue	34.5%	32.8%	32.9%	1.7%		1.6%	
Americas	106.0	115.6	116.0	(9.6)	-8%	(10.0)	-99
EMEA	109.9	110.9	105.4	(1.0)	-1%	4.5	49
APAC	7.2	6.5	6.7	0.7	11%	0.5	79
Total Revenue	223.1	233.0	228.1	(9.9)	-4%	(5.0)	-29



Reconciliation of Net Loss to Non-GAAP Net Income (Loss)

MITEL NETWORKS CORPORATION Reconciliation of Net Loss to Non-GAAP Net Income (Loss) (in millions of US dollars, except per share amounts) (unaudited)

	 Quarter Ended March 31, 2017		ter Ended h 31, 2016
Net loss	\$ (21.1)	\$	(22.4)
Net loss from discontinued operations	 1.4		10.6
Net loss from continuing operations	(19.7)		(11.8)
Income tax expense (recovery)	 (7.4)		(3.1)
Net loss from continuing operations, before income taxes	(27.1)		(14.9)
Adjustments:			
Foreign exchange gain	-		1.0
Special charges and restructuring costs	10.8		13.4
Stock-based compensation	3.3		3.5
Amortization of acquisition-related intangibles assets	8.6		8.8
Debt retirement and other debt costs	 18.0		1.3
Non-GAAP net income from continuing operations, before income taxes	13.6		13.1
Non-GAAP tax expense ⁽¹⁾	(2.7)		(2.6)
Non-GAAP net income from continuing operations	10.9		10.5
Non-GAAP net loss from discontinued operations ⁽²⁾	(12.7)		(3.2)
Non-GAAP net income (loss)	\$ (1.8)	\$	7.3
Non-GAAP net income per share, diluted:			
Non-GAAP net income per common share, continuing operations	\$ 0.09	\$	0.08
Non-GAAP net loss per common share, discontinued operations	\$ (0.10)	\$	(0.02)
Non-GAAP net income (loss) per common share Weighted-average number of common shares outstanding, fully diluted	\$ (0.01)	\$	0.06
(in millions):	126.1		125.0

⁽¹⁾ Non-GAAP tax expense is based on an effective tax rate of 20%.

The reconciliation of net loss from discontinued operations to Non-GAAP net loss from discontinued operations for the quarter ended March 31, 2016 consists of amortization of acquisition-related intangible assets of \$10.1 million, special charges and restructuring costs of \$2.4 million, stock-based compensation of \$0.8 million, income tax recovery of \$6.6 million and purchase accounting adjustments of \$0.7 million.



⁽²⁾ The reconciliation of net loss from discontinued operations to Non-GAAP net income from discontinued operations for the quarter ended March 31, 2017 consists of amortization of acquisition-related intangible assets of \$\frac{5}{nil}\$, special charges and restructuring costs of \$\frac{5}{nil}\$, stock-based compensation of \$\frac{5}{nil}\$, income tax recovery of \$3.4 million and a gain on the sale of the business of \$7.9 million.

Reconciliation of Net Loss to Adjusted EBITDA

MITEL NETWORKS CORPORATION Reconciliation of Net Loss to Adjusted EBITDA (in millions of US dollars) (unaudited)

	 rter Ended h 31, 2017	Quarter Ended March 31, 2016	
Net loss	\$ (21.1)	\$	(22.4)
Net loss from discontinued operations	 1.4		10.6
Net loss from continuing operations	(19.7)		(11.8)
Adjustments:			
Interest expense	3.2		4.5
Income tax expense (recovery)	(7.4)		(3.1)
Amortization and depreciation	12.8		13.9
Foreign exchange loss (gain)	-		1.0
Special charges and restructuring costs	10.8		13.4
Stock-based compensation	3.3		3.5
Debt retirement and other debt costs	18.0		1.3
Adjusted EBITDA from continuing operations	21.0		22.7
Adjusted EBITDA from discontinued operations ⁽¹⁾	(12.2)		2.9
Adjusted EBITDA	\$ 8.8	\$	25.6

(1) The reconciliation of net loss from discontinued operations to Adjusted EBITDA from discontinued operations for the quarter ended March 31, 2017 consists of interest expense of \$3.7 million, income tax recovery of \$6.6 million, amortization and depreciation of \$nil, special charges and restructuring costs of \$nil, stock-based compensation of \$nil and a gain on the sale of the business of \$7.9 million. The reconciliation of net loss from discontinued operations to Adjusted EBITDA from discontinued operations for the quarter ended March 31, 2016 consists of interest expense of \$5.5 million, income tax recovery of \$7.4 million, amortization and depreciation of \$11.5 million, special charges and restructuring costs of \$2.4 million, stock-based compensation of \$0.8 million and purchase accounting adjustments of \$0.7 million



Reconciliation of Guidance

MITEL NETWORKS CORPORATION

Reconciliation of Guidance

Non-GAAP Net Income and Adjusted EBITDA to GAAP Net Income (Loss), before income taxes (in millions of US dollars) (unaudited)

	As a percentage of Revenue
Non-GAAP net income	5.5% - 9.5%
Non-GAAP tax expense ⁽¹⁾	(3.0%) - (1.5%)
Non-GAAP net income, before income taxes	7.0% - 12.5%
Adjustments ⁽²⁾ :	
Special charges and restructuring costs ⁽³⁾	4.0% - 5.0%
Stock-based compensation	1.5%
Amortization of acquisition-related intangibles assets	3.5% - 4.0%
Net income (loss), before income taxes ⁽⁴⁾	(3.5%) - 3.5%
Adjusted EBITDA	10.0% - 15.0%
Adjustments ⁽²⁾ :	
Interest expense	1.0%
Amortization and depreciation	5.0% - 6.0%
Special charges and restructuring costs ⁽³⁾	4.0% - 5.0%
Stock-based compensation	1.5%
Net income (loss), before income taxes ⁽⁴⁾	(3.5%) - 3.5%

- (1) Non-GAAP tax expense is based on an estimated effective tax rate of 23%.
- (2) Adjustments for foreign exchange, purchase accounting adjustments and debt retirement costs are not available without unreasonable efforts and are excluded from the reconciliation due to the high variability, complexity and low visibility. We expect the adjustments to have a significant, and potentially unpredictable, impact on our future GAAP financial results.
- (3) The amount and timing of special charges and restructuring costs depend on several factors, including future revenue levels, opportunities for operating efficiencies, and the size and timing of acquisition activities. As a result, we expect the charges to have a significant, and potentially unpredictable, impact on our future GAAP financial results.
- (4) The guidance reconciliations above reconcile to GAAP net income (loss), before income taxes, as opposed to GAAP net income (loss), because income tax expense (recovery) guidance is not available without unreasonable efforts due to the high variability, complexity and low visibility of the Company's quarterly income tax provision. We expect income tax expense (recovery) to have a significant, and potentially unpredictable, impact on our future GAAP financial results.



Historical Revenue and Gross Margin

The following table provides product, service and cloud recurring revenue and gross margin for the four quarters and full year 2016 as well as the full year 2015.

	Q1 2016	Q2 2016	Q3 2016	Q4 2016	2016	2015
Product	139.2	157.7	141.4	160.9	599.2	661.3
Services	65.6	74.5	64.1	68.8	273.0	265.0
Cloud Recurring	28.2	28.1	29.0	30.1	115.4	102.4
Purchase Accounting Adjustments ⁽¹⁾	-	-	-	<u> </u>		(2.9)
Total Revenues	233.0	260.3	234.5	259.8	987.6	1,025.8
Product	80.9 58.1%	92.2 58.5%	80.2 56.7%	89.9 55.9%	343.2 57.3%	375.3 <i>56.8%</i>
Services	28.9 44.1%	37.4 50.2%	29.7 46.3%	35.0 <i>50.9%</i>	131.0 <i>48.0%</i>	124.3 <i>4</i> 6.9%
Cloud Recurring	14.0 <i>4</i> 9.6%	13.6 <i>48.4%</i>	14.8 <i>51.0%</i>	15.4 <i>51.2%</i>	57.8 50.1%	48.5 47.4%
Purchase Accounting Adjustments ⁽¹⁾	-	-	-	-	-	(2.9) 100.0%
Total Gross Margin	123.8 53.1%	143.2 55.0%	124.7 53.2%	140.3 <i>54.0%</i>	532.0 53.9%	545.2 53.1%

⁽¹⁾ In accordance with the fair value provisions applicable to the accounting for business combinations, acquired deferred revenue relating to acquisitions is recorded on the opening balance sheet at an amount that is generally lower than the historical carrying value. Although this purchase accounting requirement has no impact on the combined company's business or cash flow, it impacts the Company's revenue and cost of sales in the reporting periods following the acquisition and, as such, is presented separately.





Thank You

